decoding matrix

Software instructions

Use this manual:

This manual is applicable to the decoding matrix. Thank you very much for purchasing our products. Please read this manual carefully before using the equipment.

All the pictures in this manual are for reference only, please refer to the actual product.

The description in this manual may not correspond one-to-one to the product you purchased or your accessories. The Company reserves the right to modify any information in this manual at any time and will regularly improve or update the contents in this manual based on the enhancement of the product functionality. The updates will be included in the new version of this manual without notice.

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7. Common fault analysis and resolution

1. Safety instructions

1.1. source

Please use the 220V AC power supply with single-phase three-wire system with protection ground, and ensure that the whole engineering system uses the same grounding, not the power supply without grounding protection, and the grounding foot of the power cord can not be destroyed.

1.2. interrupt

When the equipment moves or other situations requiring power off, turn off the power to ensure the safety of the equipment.

1.3. cable

It is not allowed to press items on power lines, signal lines, communication lines and other cables, and should avoid cable trampling and extrusion to prevent the occurrence of leakage and short circuit and other dangerous situations.

1.4. signal

Ensure that the signal line, communication line and other wires are well connected, and then start the operation.

1.5 heat radiation

The heat dissipation hole on the surface of the equipment should not be blocked, so as to avoid heat accumulation and damage to the equipment.

1.6 environment

The working environment of the equipment should pay attention to dustproof and moisture-proof to prevent liquid immersion.

1.7. keep in repair

All maintenance work should be completed by professional personnel, without permission, not allowed to avoid the danger of electric shock.

1.8. equipment installation

The equipment shall be installed on a stable and stable working surface or in a standard rack, cabinet and chassis.

1.9. Safety precautions

- 1) There is high pressure in the equipment, and non-professional maintenance personnel are not allowed to open the chassis to avoid danger.
- 2) Do not place containers with liquid on and near the equipment.
- 3) No equipment near the fire source.
- 4) Ensure adequate ventilation, and the front and rear panels of the equipment shall maintain at least a 20CM gap.
- 5) In the case of lightning or prolonged unuse, please unplug the power plug.
- 6) Do not block the ventilation holes of the equipment to avoid causing damage to the equipment.
- 7) Do not place this device near the liquid.
- 8) Please place the power cord properly to prevent any damage.
- 9) In the following cases, unplug the power supply and leave it to a professional immediately:
- a) When the plug power cord is damaged or worn;
- b) When the liquid is splashed into the equipment;
- c) When the equipment falls or the chassis is damaged;
- d) When the equipment has obvious abnormal function or performance change.
- * Note: The equipment is not suitable for operation and debugging by non-professionals, and it must receive professional training or guidance. Please read the manual carefully before using this equipment. The manual should be properly kept for later use.

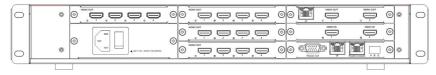
* Note: This is A Class A product that may cause radio interference in A living environment. In this case, users may need to take practical measures about their interference

2. container loading list

project	name	quantity	unit
1	main engine	1	short for
			Taizhou
2	AC national standard power cord	1	individual
3	parvicostellae	1	twig
4	Certificate warranty card	1	fix

3. Quick entry

3.1. A Schematic diagram of the chassis connection



1	The HDMI input interface	5	RS232 ring interface
			(header)
2	Network interface (web page control,	6	Debug internet access
	IP flow input)		
3	HDMI output interface	7	RS485 / Console reuse
			port
4	3.5mm audio output interface	8	3 Pin Phoenix terminal 485

	(reserved)	interface
9	The AC 110-220V power supply	
	interface	

3.2. Communication interface description

IP Default IP: 192.168.0.200

RS232 OUT Default port rate: 9,600 bps

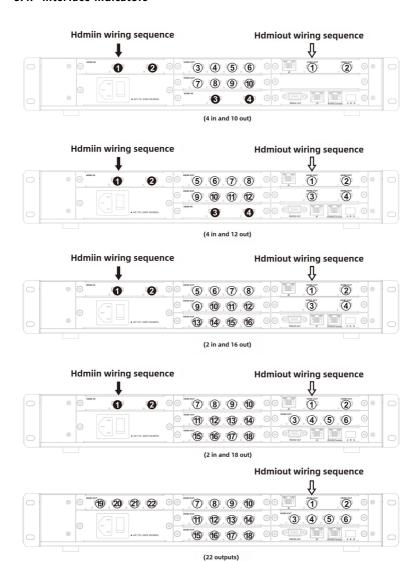
• DB9 line order for RS232:

foot position	definition	explain
2	TX	RS-232 protocol, sending data
3	RX	RS-232 protocol, received data
5	GND	Signal ground

3.3. Schematic diagram of the connection



3.4. Interface Indicators



4. Software description

4.1. Browser web page login

The default IP is 192.168.0.200, default user name: admin and default password: admin



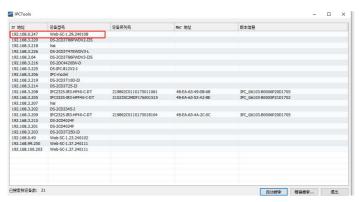
Note: Browsers that do not support the IE browser or the IE kernel

4.2. How to obtain and modify the IP address of the decoder

4.2.1. Use the IPCTool tool to search for the WEB card IP addresses

Open IPCTool, click Auto Search, the device version shows Web-Master-xxx for the device

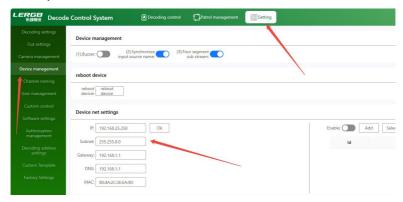
The device version shows the Web-Slave-xxx as the slave card for the device



IPCTool Download address:http://www.smartrgb.com/upload/file/1677577161.zip

4.2.2.Log in to the web page to modify the WEB card IP address

Enter the web page, enter the device management, the device network Settings can modify the WEB card IP address





1	Signal bar / plan bar	Input signal list, webcam list
2	function Tab	Decoding control and equipment management
3	tool bar	Single screen segmentation, close, empty, save the plan, splicing, open / close the screen
4	Virtual screen wall	Window and split operation area

4.3.1.Signal bar

- Show the total number of signals versus the number of signals
- 2. Query the camera IP or name
- Automatically assign the signal sources according to the selected window
- 4. Input signal refresh
- Ininput signal is color and no signal is red



4.3.2.Plan column

1. List of plans

Signal

Scene

Scene-1

Scene-2

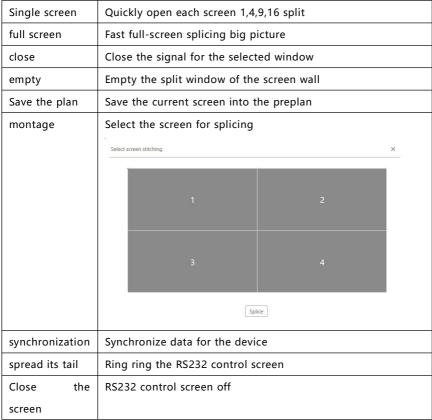
2

444

3

4.3.3. Function button

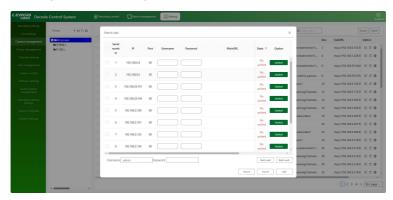




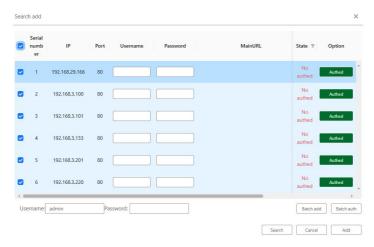
4.4. How to add a camera

4.4.1.The Onvif search is added

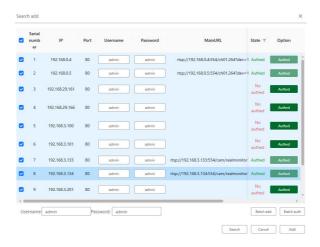
1. Setting-> Camera Management-> Search IPC



Select the searched device-> Enter the username and password-> Click
 Batch Add-> Click Batch Certification

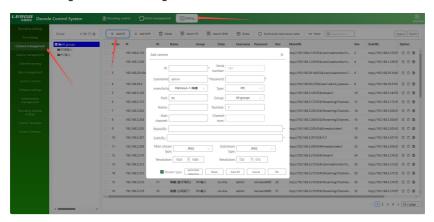


Select the searched device-> Enter the username and password-> Click
 Batch Add-> Click Batch Certification



4.4.2. Manual addition

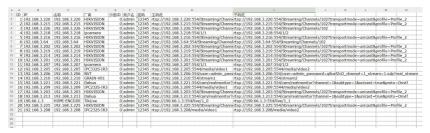
1. Setting-> Camera Management-> Add IPC



- Enter the IP address of the IPC-> Select Camera vendor-> Enter username password-> Click AutoFill
- 3. Click to determine

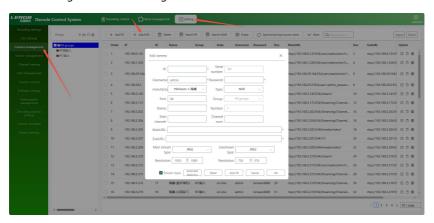
4.4.3.Import Excl Add

- 1. Add 1 IPC camera camera manually
- 2. Click to export
- 3. Refer to excel data to add, edit

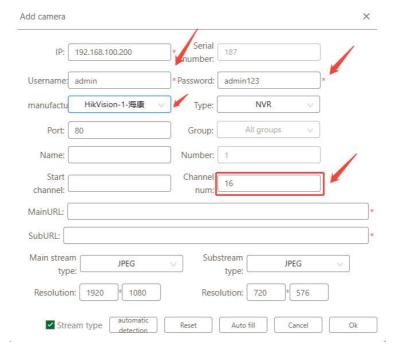


4.5. How to add an NVR

4. Setting-> Camera Management-> Add NVR

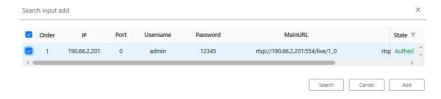


- 5. Enter the IP address, the user name, and the password
- Select the corresponding NVR manufacturer information (if it is Haikang, Dahua, Yushi can directly click the automatic detection)
- 7. Fill the number of NVR channels



4.6. How to add the HDMI input

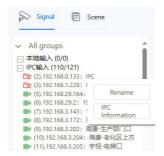
1. Setting-> Camera Management-> Search HDMI-> Add



4.7. How to rename the camera

Note: If it is Haikang, Dahua, Yushi, Tiandi Weiye can directly synchronize the name of the camera or NVR

1. The signal source right-key is renamed



2. Edit in the camera management



3. Import and export Excel for edit renaming

4.8. Delete, empty the camera



4.9. Group management

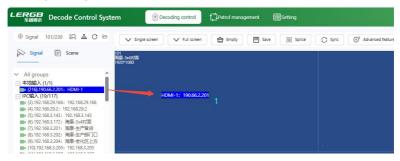
Add, expand, refresh, and empty the restore groups, respectively



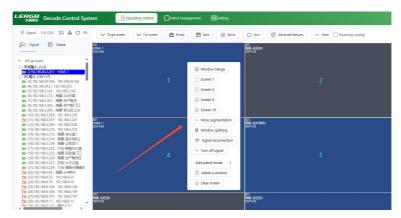
4.10. Screen and window operation

4.10.1. How to display the camera camera

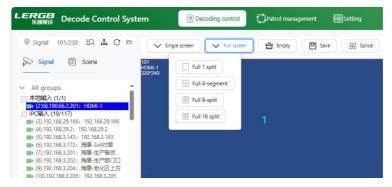
1.Drag the signal source to the blank area window



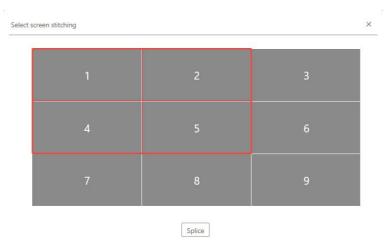
2. Right-click the window or screen to split the screen



3.Click the single screen to make all the quick single screen 1,4,9,16 segmentation

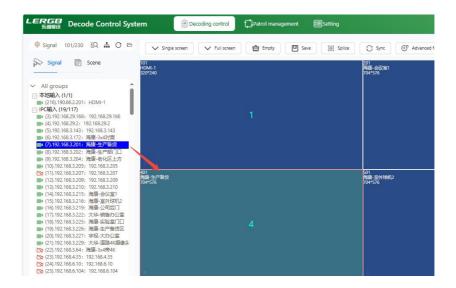


4. Click the splicing to select the screen for splicing window

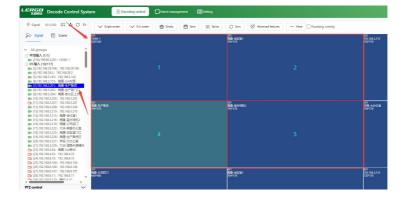


4.10.2. How to switch signals

1.Drag the signal signal source to switch over

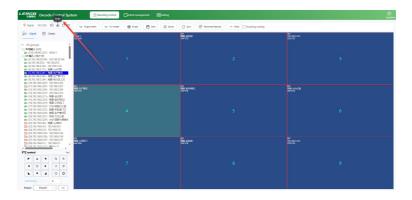


2.The selected segmentation window double-click the signal source switch



3. The selected split window clicks Auto allocation

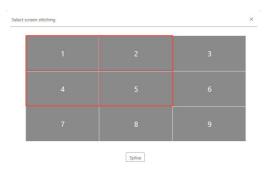
Automatic cycle the camera according to the selected signal and the selected window



Note: Each window ID will record the last drag signal, and the window segmentation and splicing operation will automatically restore the last drag signal according to the window ID. Close the signal to delete or empty the stored signal

4.10.3. How to splice display

Click the splicing to select the screen for splicing window



4.10.4. How to window with a close signal

1. Right-click the window or screen to close the signal or clear the screen

Close the signal: turn off the camera and display no signal or background diagram



2. Empty the screen window



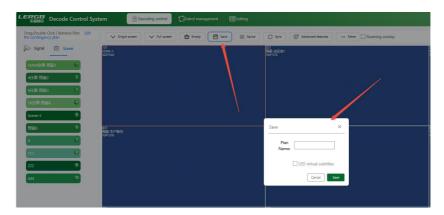
3. Click empty



4.11. Plan operation

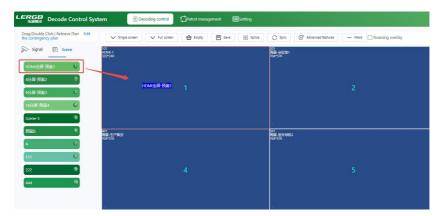
4.11.1.Save the plan

- 1. Click on the save plan
- 2. Enter the plan name (if set name, default to Mode-Id)

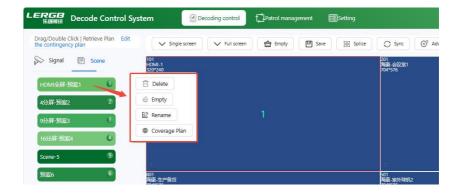


4.11.2.Loading plan

1. Drag to the screen wall or double-click on the plan



4.11.3. Delete, empty, and rename the plan



4.12. How to set up a round patrol

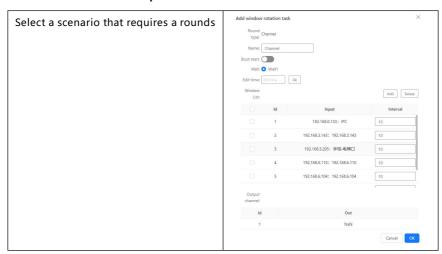
4.12.1. Channel wheel follow

1. Select the screen that requires a rounds

2. Select the IPC that requires rounds (rounds only if the number of IPC exceeds the number of screens)

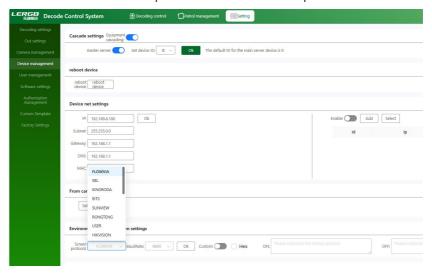


4.12.2. Scene round patrol



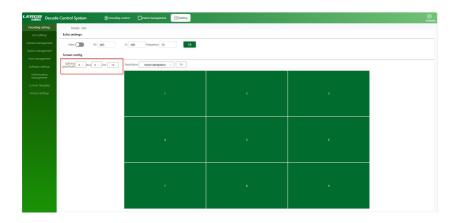
4.13. How to loop out of the control screen switch

- 1. Serial port DB9 connection screen RS232 line
- 2. Select the screen protocol or a custom screen protocol



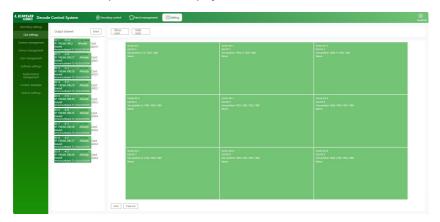
4.14. device management

4.14.1. Decode splice settings

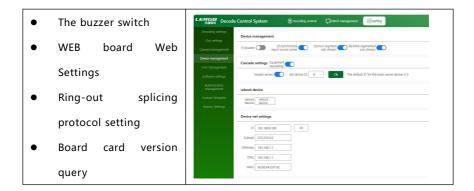


4.14.2.Output management

- 1. Display the board card IP, ID, version number
- 2. The output ID can be displayed in the screen



4.14.3.device management



4.14.4. How to set up the multi-network segment settings



- 1. Turn on enabling
- 2. Add the IP and subnet mask for the other network segments

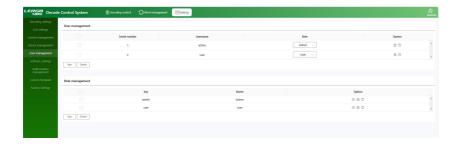
4.14.5. How to set the IP address of the card

- 1. Click the Query from the card network settings
- 2. Set the open network IP address



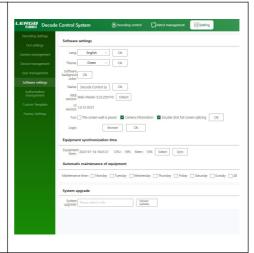
4.14.6.user management

Add, modify, and delete users

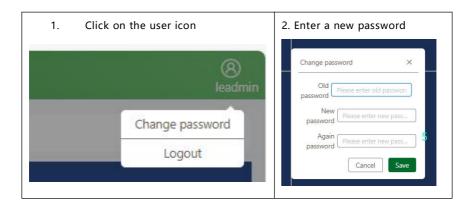


4.14.7.Software Settings

- Set the language
- Theme color setting
- Software Background Color
 Settings (virtual screen wall)
- Software name modification
- WEB software release
- UI software release
- Software function switch
- Software logo settings
- system upgrade



4.14.8. How to modify the user password



5. Central control agreement

communication mode

•	TCP port: 5805	•	UDP port: 5806	
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protocol

order number	protocol specification	give an example	
1	Call the scene	transmit by radio:	
	<call,[wall_id],[scene_id]></call,[wall_id],[scene_id]>	<call, 0,1=""> Call plan No.1</call,>	
	Wall _ id: Screen wall ID, the default is 0	<call, 0,2=""> Call plan No.2</call,>	
	Scene _ id: plan ID, starting from 1		
2	Empty the screen wall window	transmit by radio:	
	<clear,[wall_id]></clear,[wall_id]>	<clear,0></clear,0>	
3	Switching signal (without ID)	transmit by radio:	
	<switch,[wall_id],[win_id],[src_id]></switch,[wall_id],[win_id],[src_id]>	<switch, 0,0,1=""> Switch all</switch,>	
	Wall _ id: Screen wall ID, the default is 0	windows to signal # 1	
	Win _ id: window ID (serial number),	<switch, 0,2,4=""> Switch</switch,>	
	starting from 1	window 2 to signal 4	
	(If 0 is a switch to all windows)		
	Src _ id: Window ID (serial number),		
	starting from 1		
4	Switching signal (with ID)	transmit by radio:	
	<switch_id,[wall_id],[win_id],[src_id]></switch_id,[wall_id],[win_id],[src_id]>	<switch, 0,101,85=""> Switch</switch,>	
		the 101 window to signal 85	
		PR ACTOR PARTY OF THE PARTY OF	

6. The screening process for decoding abnormalities

6.1. Check the network

- Use the computer ping decoder and the IP address of the camera to ensure that both can ping
- Can you log in to the decoder normally

6.2. Check whether the slave card network is normal (optional)

• Use the computer ping decoder to open the IP address from the ping pass

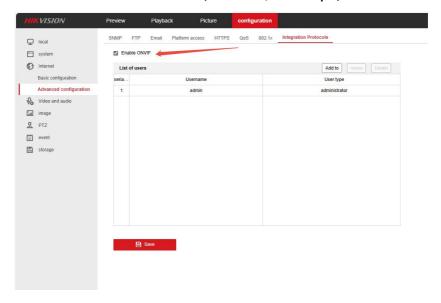
6.3. Check that the added IPC or NVR stream address is normal

- Check that the master and child streams are normal
- Check that DevId is not 0, if it is 0, you need to click more to empty and synchronize

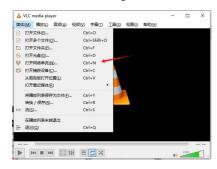




6.4. Check if the IPC camera is on (take Hikon, for example)

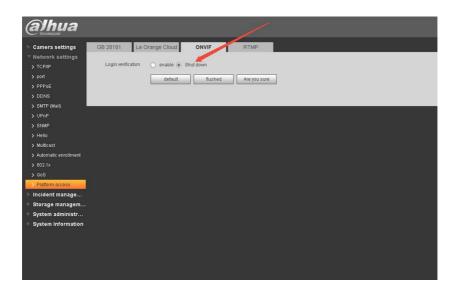


6.5. Is the streaming address of the IPC is normal





6.6. DAB IPC considerations



7. Common fault analysis and resolution

7.1. Unable to search or connect to the device

Possible No network or serial port; the IP address conflicts with other

reasons: devices on the LAN; a network card in a LAN with the device is

not selected

resolvent: Using the command prompt, the IP of the Ping device will check

whether the network is connected; modify the IP address to

reconnect; and re-select the computer network card

7.2. The output picture shows no reason

Possible No signal input; output line damage or beyond transmission

reasons: distance; output mapping is not configured correctly.

resolvent:

Check the input signal, confirm that the input signal channel is normal, check whether the LED indicator of the port is on; confirm that OUT is the output device and IN is connected to the input device;

7.3. The reason for the color deviation phenomenon of the picture

Possible The interface is not connected, resulting to poor contact; the reasons: signal cable is damaged; the color adjustment of the display equipment is incorrect; the software is incorrect.

resolvent: 1) After the interface is connected, tighten the bolts to prevent loosening due by pulling;

2) Adjust the color balance of the display equipment according to the operation manual of the display equipment;

7.4. The picture shakes or flower points

Possible Too long cable causes serious signal loss; the equipment of the reasons: input signal is unstable or the wire is damaged.

resolvent: It is recommended to use signal extender to ensure minimum line loss; debug the function definition of input signal and use

high quality wire.

7.5. The screen is not complete in the display device

Possible Your display has a back-end removal of the signal; you adjust reasons: the image too much with the control software

resolvent: Follow the instructions for the display device, adjust the default settings in the software; control the software, readjust the position of the image to achieve the effect you need.

7.6. The picture splicing shows the dislocation

Possible The screen is spliced, and the output map does not match the

reasons: physical cable

resolvent: Turn the screen to single screen mode; check the setting output

mapping

Thanks for the use of our company

